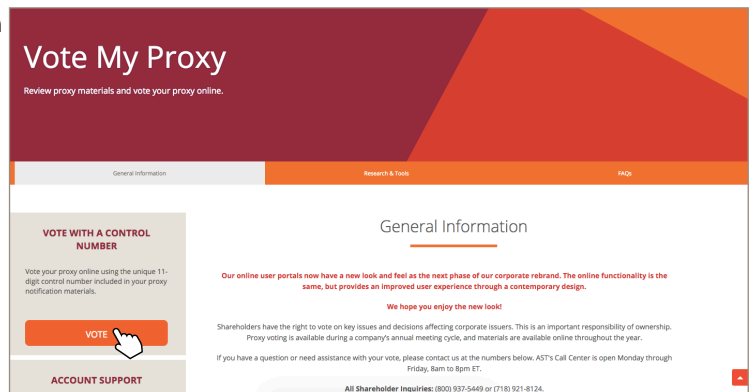
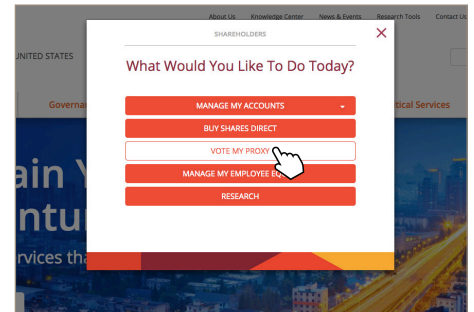
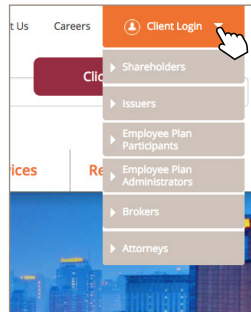


# WALKTHROUGH

In a continual effort to enhance our portal experiences, AST has launched a new, streamlined login page. The new experience is designed to reduce clicks, simplifying wording, and create a more intuitive navigation structure when logging into AST portals, including allowing you to see all of your login options in one comprehensive, easy-to-follow view.

## Previous Experience

Previously, to navigate to your desired portal, you would click or hover on the Client Login button found in the upper-right corner of astfinancial.com and select your user type from the drop-down menu. This would activate a pop-up with multiple options. From there, you would click on the appropriate option to be directed to the corresponding login landing page. On the login landing page, you clicked on the Login button to navigate to the portal.

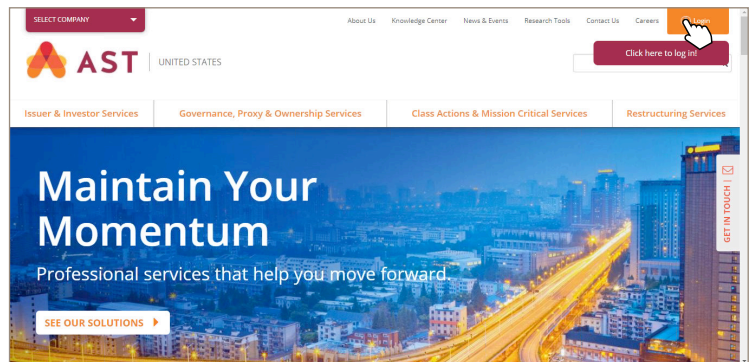


## Current Experience

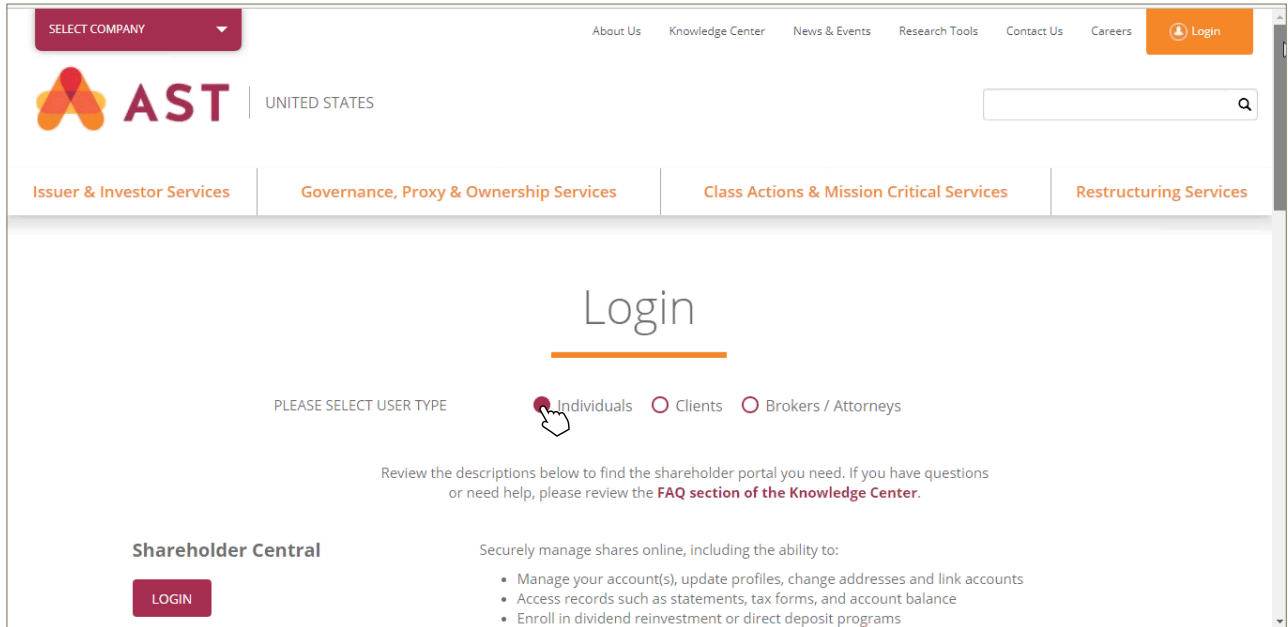
We have simplified the login experience to a simple, 3-step process.

Step 1:

Click on the Login button found in the upper-right corner of astfinancial.com to be immediately directed to a singular login landing page.

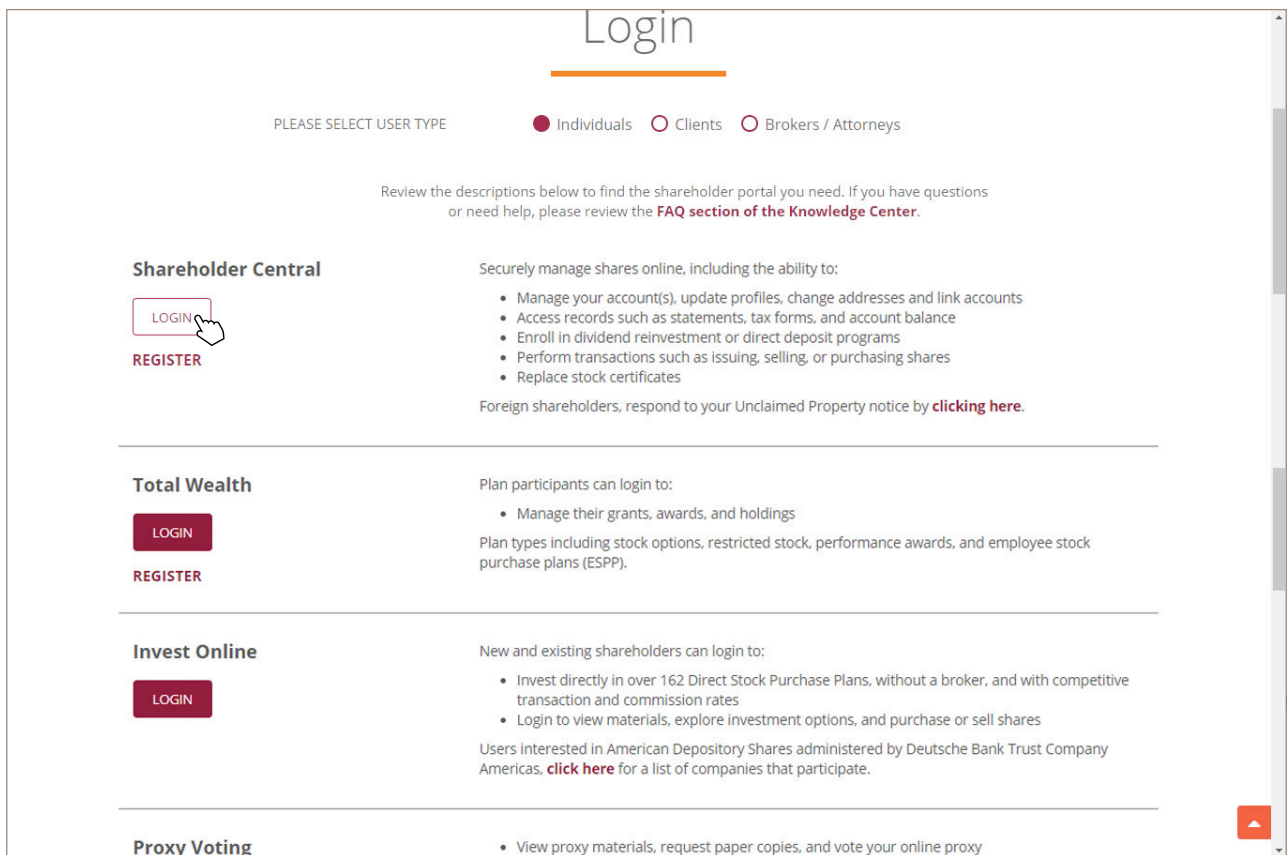


Step 2:  
From the login landing page, identify your user type by selecting “Individuals” at the top of the page.



The screenshot shows the top navigation bar with a 'SELECT COMPANY' dropdown, 'About Us', 'Knowledge Center', 'News & Events', 'Research Tools', 'Contact Us', 'Careers', and a 'Login' button. The AST logo and 'UNITED STATES' are displayed. Below the navigation are four service categories: 'Issuer & Investor Services', 'Governance, Proxy & Ownership Services', 'Class Actions & Mission Critical Services', and 'Restructuring Services'. The main heading is 'Login'. Underneath, it says 'PLEASE SELECT USER TYPE' with three radio buttons: 'Individuals' (selected), 'Clients', and 'Brokers / Attorneys'. A hand cursor is pointing at the 'Individuals' button. Below this, there is a paragraph: 'Review the descriptions below to find the shareholder portal you need. If you have questions or need help, please review the [FAQ section of the Knowledge Center](#).' The 'Shareholder Central' section is highlighted with a red box around its 'LOGIN' button. It includes a description: 'Securely manage shares online, including the ability to:' followed by a bulleted list: 'Manage your account(s), update profiles, change addresses and link accounts', 'Access records such as statements, tax forms, and account balance', and 'Enroll in dividend reinvestment or direct deposit programs'.

Step 3:  
You will be presented with a comprehensive list of all relevant portals, including descriptions of key functions, from which you can click the appropriate button to be directed to your desired login screen.



This screenshot shows the same 'Login' page but with the 'Individuals' radio button selected. The 'Shareholder Central' section is expanded, showing a 'REGISTER' button and a list of functions: 'Manage your account(s), update profiles, change addresses and link accounts', 'Access records such as statements, tax forms, and account balance', 'Enroll in dividend reinvestment or direct deposit programs', 'Perform transactions such as issuing, selling, or purchasing shares', and 'Replace stock certificates'. A note for foreign shareholders says 'respond to your Unclaimed Property notice by [clicking here](#).' Below this are three other sections: 'Total Wealth' with 'LOGIN' and 'REGISTER' buttons, 'Invest Online' with a 'LOGIN' button, and 'Proxy Voting' with a description: 'View proxy materials, request paper copies, and vote your online proxy'. A hand cursor is pointing at the 'LOGIN' button in the 'Shareholder Central' section.

Once you login, the online functionality is the same. We hope you enjoy your online experience!